

Framesheet - ASTM 3

Hi there. Thanks for spending your hard-earned cash on this Surly product. Surly stuff is designed to be useful and durable. We're confident it will serve you well for years to come.

RETAILER: This frame sheet MUST BE provided to the end user.

▲ WARNING: Cycling can be dangerous. Bicycle products should be installed and serviced by a professional mechanic. Never modify your bicycle or accessories. Read and follow all product instructions and warnings including information on the manufacturer's website. Inspect your bicycle before every use. Always wear a helmet.

- An improperly modified frame, fork, or component can cause you to lose control and fall. NEVER MODIFY YOUR FRAMESET
- Attaching incompatible clamping devices to a fork can lead to product failure causing a loss of control. Consult your dealer if you are not sure a device is compatible
- Inspect your bike before every ride and do not ride a bicycle with any cracks or other damage

Important information about use and maintenance of bicycles is contained in the Surly Bicycle Owner's Manual, available online at: www.surlybikes.com/safety.

SERIAL NUMBER: _______ Write down the serial number for your Surly bike immediately. The serial number is marked on the bottom of your frame's bottom bracket shell. In the event of theft, the serial number is crucial to the identification and return of the stolen bicycle. Serial numbers are also important when contacting us with any questions about the product.

Intended Use

CONDITION DESCRIPTION



This is a set of conditions for operation of a bicycle that includes Condition 1 and Condition 2 as well as rough trails, rough unpaved roads, and rough terrain and unimproved trails that require technical skills. Jumps and drops are intended to be less than 61cm (24").

Compatibility

Frame Specification - For current frame specifications visit www.surlybikes.com and the product page.

▲ WARNING: Do not use forks exceeding your frames maximum axle-to-crown dimension, see www.surlybikes.com and the product page for posted maximum axle-to-crown requirements. Exceeding the maximum axle-to-crown will void the frame warranty and may result in damage to or failure of the frame, causing serious injury.

▲ WARNING: Always check for 6mm of clearance between the fork and the tires, fenders, and any accessories. If accessories are mounted to the underside of the downtube, fully compress suspension frames and forks, then check for 6mm of clearance through the entire steering range.

▲ WARNING: Failure of a front rack or entanglement of cargo or straps in either wheel could stop the rotation of the wheel, causing a loss of control or crash that could lead to serious injury. If you have a front rack mounted to your frame, check the security of all mounting hardware and fasteners before every ride, and retighten to manufacturer specifications if necessary. Never exceed the load limits of a front rack or carry passengers. Make sure your cargo and straps do not interfere with the function of your bicycle BEFORE attempting to ride. Ensure even cargo distribution, and confirm lights and reflectors are not obstructed.

NOTE: This frame is only compatible with quick-release fenders. Do not use this frame with fenders that lack a quick release feature that will release the fender in case an object becomes lodged in your wheel or spokes.

Inspection

Before every ride carefully inspect your frame for signs of fatigue. If any frame part shows signs of damage or fatigue, consult your dealer or replace the frame before riding the bicycle. Important information about the useful life of your bicycle frame may be found in the Surly Bicycle Owner's Manual, available online at: www.surlybikes.com/safety.

▲ WARNING: Improper installation of bolts may lead to product failure, causing serious injury. Do not exceed specified torque values. Periodically inspect bolts and retighten if required.

Care and Maintenance

Keep your frame clean. Dirt and road grime lead to oxidation and fading of the finish, and they make it hard to do a thorough inspection. Dirt will accelerate any abrasion of the paint that comes from rubbing, such as places where the cable housing touches the frame. In extreme cases, this type of abrasion could remove frame material.

For more specific information regarding the care and maintenance of this product please visit www.surlybikes.com or contact us at 1-877-743-3191.

If your bicycle was exposed to moisture during a ride, thoroughly dry the bicycle before storing it. If water got inside the frame, tilt the bicycle to drain the water. If necessary, remove the seatpost and turn the bicycle upside down. This is especially critical if there is a large amount of water inside. If water freezes inside your frame, the expansion of the ice can crack and rupture the structure.

Storage

When your bicycle is not being ridden, store it where it will be protected from the elements. Moisture or road salt may cause a metal frame to corrode. Before storing your bicycle for an extended period of time, clean and lubricate the frame with a frame wax, polish, or protectant. Do not store the bicycle near electric motors, as ozone from motors destroys paint. Before riding the bicycle again, follow the pre-ride checklist in part C of the Bicycle Owner's Manual to be certain it is in good working order.



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Limited Warranty

This product is warranted against defects in materials and workmanship for 3 years from the date of retail purchase of the product, subject to the limitations detailed below. Save your dated receipt for proof of purchase.

This warranty does NOT cover the following:

- Damage due to improper assembly or follow-up maintenance or lack of skill, competence or experience of the user or assembler
- Products that have been modified, neglected, used in competition or for commercial purposes, misused or abused, involved in accidents or anything other than normal use
- Installation of components, parts or accessories not originally intended for or compatible with product as sold
- Damage or deterioration to the paint, surface finish, aesthetics or appearance of the product
- · Normal wear and tear
- Labor required to remove and/or refit and re-adjust the product within the bicycle assembly

This limited warranty is expressly limited to the repair or replacement of the original product, at the option of Surly, and is the sole remedy of the warranty. This limited warranty applies only to the original purchaser of the Surly product and is not transferable. This warranty applies only to products purchased through an authorized dealer or distributor. In no event shall Surly be liable for any loss, inconvenience or damage, whether direct, incidental, consequential, or otherwise resulting from breach of any express or implied warranty or condition, of merchantability, fitness for a particular purpose, or otherwise with respect to Surly products except as set forth herein.

This warranty gives the consumer specific legal rights, and those rights and other rights may vary from place to place. This warranty does not affect your statutory rights.

TO THE EXTENT NOT PROHIBITED BY LAW, THESE WARRANTIES ARE EXCLUSIVE AND THERE ARE NO OTHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS INCLUDING WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Warranty Registration: Proof of purchase is required before a warranty claim is processed. Surly therefore strongly encourages warranty registration at surlybikes.com. Failure to register will not affect consumer rights under the limited warranty stated above, so long as the consumer can show in a reasonable manner proof of original ownership and the date the Surly product was purchased. If you have any questions contact warranty@ surlybikes.com.

Submitting a Claim can be made anywhere Surly products are sold. When in doubt, contact your local shop. Please provide details about what happened including but not limited to other components used in conjunction with the alleged defective Surly part.

NOTE: The term of the Warranty is not a guarantee of the product's useful life. Product life is influenced by how the product is used, stored, and maintained over time. The Warranty is not meant to suggest the product cannot be broken or that the product will last forever. The Warranty only means the product is covered subject to the terms of the Warranty.

Produkthinweise finden Sie auf der Website: surlybikes.com/safety. Las instrucciones del producto pueden encontrarse en el sitio web: surlybikes.com/safety.

Le mode d'emploi est disponible sur le site Web : surlybikes.com/safety. Le istruzioni sul prodotto si trovano sul sito: surlybikes.com/safety. 製品取扱説明書はウェブサイトにあります: surlybikes.com/safety.